

Managing Across Generations

Program Overview

For the first time in history, four distinct generations are employed side by side in the workplace. Not only are they side by side, generation Y and X are sometimes supervising the Veterans and the Boomers. With differing values and seemingly incompatible views on leadership, these generations have stirred up unprecedented conflict in the business world. This program is designed to help you understand and learn how to manage a cross generational workforce.

We are experts in how adults learn. In addition to traditional classroom teaching methods, our program is highly interactive. It includes videos to reinforce the classroom materials plus experiential learning exercises and discussions.

Program Length

Full or half day programs are available.

Program Objectives

This program will help you eliminate cross generational discord with a fuller understanding of the similarities and differences. This program will help you understand how each generation differs in values and expectations. You will learn how to manage each workforce segment and what each expects of their leaders.

Program Outline:

1. The challenges
2. The facts
3. The unique work ethics
4. The differing perspectives and priorities on work and play
5. The expectations of management
6. Communicating with each generation
7. Leading each generation

Note: This program includes an on-line assessment and reports research findings about the generation perceptions and misperceptions in your workplace.