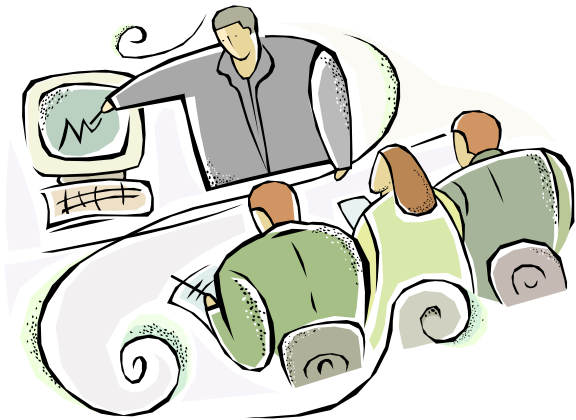


THE PEOPLE SOURCE GROUP

Gold Minds for Your Business Success



Training

*Are your employees as productive as they should be to face your competition?
Are you making an investment in your employees?
Do your managers know how to manage?
Is your company working as a team?
Are you as productive as you can be?
Are you selling effectively?
Are you a leader?*

If you answered **NO** to any of these questions, the solution is:

PEOPLE SOURCING™ - Training & Development supplied by **THE PEOPLE SOURCE GROUP**.

PEOPLE SOURCING™ - Training & Development consists of over 40 different topics of training to help you and your company stay ahead of the competition. We can deliver custom tailored programs in your facility, offsite or via the web. Through our extensive network of resources, we can provide your company with multiple unique programs in each topic. Most importantly, nearly all of our training and development professionals have earned PhD's or advanced degrees in education, psychology or organizational development. They understand how adults learn.

The topics available through **THE PEOPLE SOURCE GROUP** include:

- **Assessment – See DiSC® or MBTI®**
- **Attitudinal Hardiness**
- **Call Center Communication Skills**
- **Change – Managing Change**
- **Change – Mastering Change**
- **Coaching Programs**
- **Communication Skills**
- **Conflict Management**
- **Creative Problem Solving**
- **Customer Service**
- **Customer Service – Call Center**
- **DiSC® Behavioral Model**
- **Diversity Awareness**
- **Giving Feedback**
- **Giving Performance Reviews**
- **Group Facilitation**
- **Harassment**
- **Interpersonal Skills**
- **Interviewing Skills**
- **Leadership**
- **Listening Skills**
- **Managing Across Generations**
- **Meeting Facilitation**
- **Mentoring Programs**
- **MS Office – Word, Excel, Access**
- **MBTI® Myers-Briggs Type Indicator®**
- **Negotiation Skills**
- **Networking Programs**
- **Organizational Development**
- **Personal Productivity**
- **Presentation Skills**
- **Sales - Cold Calling**
- **Sales - Fundamentals**
- **Sales - Prospecting**
- **Sales - Relationship Selling**
- **Stress Management**
- **Supervisory Skills**
- **Team Building**
- **Telephone Effectiveness**
- **Time Management**
- **Workplace Civility**
- **Writing Skills**

To learn more about these programs or request information about customized training programs contact **THE PEOPLE SOURCE GROUP** at training@tpsgco.com or call Joel Smith at 215-646-5520 or Barry Meyers at 215-643-5558.